



These Good Practice Guidelines apply to all parents, carers, volunteers, employees, and anyone involved in Scarf activities, whether activities are delivered in person or online.

1. Responsibility

When parents or carers are present, they are responsible for their children's safety and behaviour. Everyone involved in Scarf activities is expected to work together to:

- Promote positive behaviour through modelling respect, patience, and fairness
- Ensure children and young people understand the boundaries and expectations for behaviour
- Intervene appropriately if a child or young person is at risk of harm, including situations such as unsafe play, bullying, or inappropriate language
- Support children in learning to take responsibility for their own actions in a safe and guided way

2. Expected Conduct

Parents, carers, volunteers, and employees should always:

- Respect everyone as an individual and uphold dignity and equality
- Provide a positive example of acceptable behaviour
- Respect the personal privacy of children, young people, and other adults
- Listen and respond appropriately to concerns, referring to relevant support when needed
- Be sensitive to other people's likes, dislikes, and cultural differences
- Ensure actions are transparent, cannot be misunderstood, and are acceptable within a relationship of trust
- Show understanding when handling sensitive issues
- Report any safeguarding concerns, disclosures, or allegations promptly in line with Scarf's Safeguarding Policy

3. Conduct to Avoid

Parents, carers, volunteers, and employees should never:

- Engage in rough, physical, or sexually provocative games (including play-fighting, tickling, or physical restraint)
- Allow or engage in inappropriate touching of any form
- Allow children to use inappropriate language unchallenged, or use such language themselves when with children
- Make sexually suggestive or inappropriate comments to a child, even in fun
- Fail to respond to an allegation made by a child or young person
- Perform tasks of a personal nature that children can do for themselves

4. Photography and Filming

When taking photos or videos for personal use:

- Always seek permission from other families before capturing or sharing images of children or young people
- Crop or blur other families from your photos before sharing on social media.
- Check the privacy settings of social media accounts to control who can see shared images
- Do not share images publicly without consent
- Store images securely and do not retain them longer than necessary

If you have concerns about images of your child or young person being shared, speak to the Scarf Representative at the activity, Programme Coordinator, or a Committee Member.

5. Use of Scarf Online Member Groups (Facebook and WhatsApp)

Scarf provides a closed Facebook group and WhatsApp group chat for members as part of their membership. These groups are optional and intended to support Scarf and its members by providing a space to share relevant information, seek advice, and offer mutual support.

Membership of the Groups

- Access to these groups is restricted to current Scarf members only
- Non-members will be asked to leave or may be removed from the groups
- Members who leave Scarf are expected to leave the groups

Purpose of the Groups

The groups should be used to:

- Share Scarf-related information, updates, and reminders
- Share photos and experiences of Scarf activities
- Seek or offer advice and support connected to Scarf, parenting, or shared experiences
- Build a respectful, inclusive, and supportive community in line with Scarf's values

Expectations of Conduct

Members using Scarf online groups should:

- Communicate respectfully and thoughtfully at all times
- Be mindful that these are moderated spaces linked to Scarf
- Ensure posts and comments align with Scarf's ethos and Good Practice Guidelines

What Is Not Appropriate

The groups should not be used to:

- Share fundraising appeals for other charities or causes without prior agreement from the Scarf Committee
- Post content that may cause offence, discomfort, or division within the group

Moderation

- The groups are moderated by Scarf representatives
- From time to time, posts or comments may be removed where they do not align with these guidelines
- Where issues arise, the Committee will aim to address them sensitively and proportionately, with the intention of maintaining a positive and supportive group environment

To see all of Scarf's current policies and our medical forms, please follow this link on our website:

<https://scarfnewforest.org/policies-andforms/>